



**Torero**  
Restaurant  
"Look, taste, smell, feel, hear"

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## RESERVATION POLICY

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Dear guest,

Thank you for booking with us. We kindly ask you to read the reservation policy thoroughly as you automatically accept the following terms and conditions when booking.

### DIETARY RESTRICTIONS AND ALLERGIES

Please let us know of any dietary restrictions and allergies that apply to you and/or your party before confirming your reservation. We are unable to accommodate any allergies or restrictions not communicated to us a day before your arrival.

We can accommodate omnivore, vegetarian, pescatarian diets, lactose-free and gluten-free diets, however, we are still in the development phase of the vegan menu and currently we do not have vegan dishes available. For all mentioned diets above, requests should be made at least one day prior to your arrival.

### MENU CHANGES

Please note that all our ingredients have been carefully chosen to provide you with a unique dining experience, so we are kindly informing you that any changes or modifications to the menu except above mentioned dietary restrictions, are not possible since it would change the overall quality of the dishes.

### DELAYS

We kindly ask our guests to arrive at the set time of their reservation and notify us of any potential delays. We will be holding your table for up to 20 minutes after which the table will be given to other interested parties.

### CANCELLATIONS

Please be kind and in case you are prevented from coming to your reservation, cancel the reservation at least one day prior to your arrival if possible.

### EVENTS

The minimum capacity for the event is 8 and a maximum 10 parties. For event reservation please contact us by phone at +385 99 809 9772 or via our email at [info@torero.hr](mailto:info@torero.hr).

### CHILDREN

We would like to maximize the dining experience for all the guests therefore we can not accommodate people under the age of 10.

### PETS

We only accept pets that have a calm character and do not disturb the atmosphere and mood of other guests.

### PAYMENT METHODS

We accept cash, Visa, Maestro and Mastercard.

### QUESTIONS

We are always happy to answer your questions and queries at [info@torero.hr](mailto:info@torero.hr) or directly by calling +385 99 809 9772.

Thank you for taking the time to go through our terms and conditions and we are looking forward to welcoming you to Restaurant TORERO soon.

Your TORERO Team